



Boston CPR Partners
Better CPR by Boston's Best

Fill-In-The-Blank Calling **911** Script:

Operator: What is the location of your emergency?

Caller: Hi, the location of my emergency is (add address)

_____, the house has a (add features about the house ~ *The house has a flag pole and 2 large oak trees in the front. It has a red mailbox too.*) _____

Operator: Can you tell me what is going on?

Caller: My name is _____

My address is _____

I am calling because _____

***Describe their current condition - awake and alert, unconscious and unresponsive, etc

***Describe any first aid that has already been provided

*When describing the event make sure to add the name, gender, and age of the individual affected. In the event that the individual injured is hard to get to or lost, it is helpful to describe the clothing you last saw them wearing. This information will be relayed to the emergency medical personnel and used to find that individual.

The operator will now continue the call specific to the event.



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Poison Control

800-222-1222

Operator: Poison Control - what is your emergency?

Caller:

My name is _____

My address is _____.

I am calling because my (add the name and age of child) _____

was exposed to (name the poisonous substance) _____ by (state whether they inhaled the substance, it came in contact with their skin, it got in their eyes, or they ingested it) _____.

It has been (say how long ago the exposure occurred) _____ since the exposure.

***Describe their current condition - awake and alert, unconscious and unresponsive, etc

***Describe any first aid that has already been provided

Wait for instructions from the operator.

IF IT IS SAFE, take a picture of the substance that caused the poisoning. If possible and ***SAFE*** to do so, you can show the EMTs/paramedics the substance and bring it to the ER with you for future analysis. Examples of safe substances to bring to the ER would be makeup, some cleaning products, and hand sanitizer. Please check with the emergency personnel to see if the substance is safe to bring with you.